The New ADHS/DBHS Associate Medical Director

Dr Lederman attended the University of Michigan where he attained a Bachelor of Science in 1971 and in 1974 a Doctor of Osteopathic Medicine from Michigan State University. He has over 16 years of professional experience combining clinical practice with administrative psychiatry in child and adolescent venues. Prior to joining the agency he was the Medical Director for Providence of Arizona in Tucson, Arizona. He currently works in the Office of the Medical Director as our Associate Medical Director.

Top Monthly Edits DBHS Pends

These edits continue to represent the majority of the pended encounter problems.

Z720 - Exact Duplicate Found

Encounters pending because at least one claim was found in the system that matches the pending claim. These claims need to be researched by the RBHAs to determine the cause for the exact duplicate. Multiple units of a service for the same client on the same day should be combined. For example: If a client is seen for peer support twice in one day, W4048 should be billed on one claim with two units instead of two claims for one unit.

R600 - Medicare Coverage Indicated But Not Billed

Encounters pending because the TPL file indicates the recipient has Medicare coverage, but the claim has been submitted with the Medicare fields blank. If the TPL file indicates a recipient has Medicare, claims must be submitted with a dollar amount. If the service is not a Medicare covered service, zero must be entered in the Medicare fields. A zero value indicates Medicare did not cover or denied the service.

F350 - Number of Units is Invalid for Date of Service

Encounters will pend for edit F350 when the billed unit amount exceeds that procedure code's maximum daily limit as defined in the AHCCCS PMMIS system (reference screen RF113) and the Covered Behavioral Health Services Guide. These units are calculated per recipient per date of service, not per provider or per encounter.

DBHS-RBHA/ IT Meeting Update

The following items were discussed at the July 11, 2002, IT meeting.

SSRs Promoted

Adjustment/Void – The system was not accepting adjustment and voids for certain UB-92 encounters. The encounters were rejecting for error codes N182 (Invalid provider/COS) and N106 (All existing lines were not resubmitted for the adjustment). The problem has been corrected as of July 15, 2002.

UB-92 Discharge Hour/Patient Status (N114) Edit Correction – Discharge hour is indicated as mandatory on UB-92 file layout. This fix will change the discharge hour field from mandatory to conditional, which will be promoted into production on Monday, July 15, 2002. The change will be effective with encounter dates of service 04/01/2001 and after, coinciding with existing UB-92 edits. The discharge hour is required for inpatient encounters when the client has been discharged.

Subvention Code S5001 – Encounters are rejecting pre-processor edit N135 (Provider type invalid for this procedure). The SSR has been submitted to the ITS department to fix this problem and has been promoted into production on July 16, 2002. Per the covered services guide, this code is valid and can be billed by provider type 72, 77, A3, A6 and S1.

If further assistance is needed, contact your assigned Technical Assistant.

- Javier Higuera (602) 553-9085
  jhiguera@hs.state.az.us
  The EXCEL Group
  PGBHA

- Kevin Gibson (602) 553-9101
  kgibson@hs.state.us
  CPSA
  NARBHA
  Value Options

Information at the RBHA/IT meeting should be considered as valid information. As system changes occur and are addressed at the DBHS - RBHA/IT meetings the RBHAs should start making the changes in their system. A handout of upcoming encounter edits and submission problem is given out at each RBHA/ITS meeting that indicates CIS system changes to encounter reporting. The RBHAs should not wait for record file documentation, as that will be the last change in the process. Those documents will be updated on a quarterly basis.

The next scheduled meeting for the RBHA/IT meeting is August 8 in Flagstaff at 9 A.M. – 10:30 A.M. There is a

combined CFO/IT meeting to follow from 10:30 – 12.00. There will be videoconference available for both meetings.

Title XIX/XXI Encounters Directed to AHCCCS On 08/01/02

ADHS/DBHS has announced to all (T)RBHA's that the effective date for the elimination of the Internal Pends has been moved back from 07/01/2002 to 08/01/2002. The issue of eliminating the internal pends process was discussed at the RBHA/IT/CFO meeting in Yuma on May 9, 2002 and in subsequent e-mails from DBHS Program Support Services Staff, Ruth Bateman, Kevin Gibson and Javier Higuera.

ADHS/DBHS Encounter Work Flow

The ADHS/DBHS encounter workflow can be broken down into three basic steps.

 Step 1: The encounter is received from the RBHA.
   A.   The encounter is rejected and returned to the RBHA
   Or
   B.   The encounter is added to CIS until new day process last Friday of each month.

Step 2: Monthly processing at AHCCCS
   A.   The pends are sent back to BHS for corrections.
   B.   The adjudicated encounters require no further action.

A pends report is generated around the 15th – 20th of each month.

Step 3: BHS loads the pended encounters.
   A.   The RBHAs can correct using on line correction process.
   B.   The corrected encounters are sent back to the AHCCCS on the 1st day or 2nd day of the month.

New Area Formed in the Office of Program Support Services

ADHS/OPSS has created a separate Client Eligibility and Enrollment Registration area. Ruth Bateman will now be overseeing this unit. Barbara Carr will continue to handle provider registration issues for dates of service prior to 2/01/02 and she will be handling RBHA requests for intake changes.

Ruth Bateman
Phone: (602) 553-9095
Email: rbatema@hs.state.az.us

Barbara Carr
Phone: (602) 553-9098
Email: bcarr@hs.state.az.us

New Encounter Supervisor

In addition to the new area formed, Kevin Gibson has been promoted to the Encounter Supervisor in Program Support Services effective July 15, 2002. Please direct any issues that cannot be resolved by your Technical Encounter Assistant to Kevin. Kudos to Kevin for your hard work and well deserved promotion!

ADHS/DBHS Data Validation Work Group

The Data Validation Work Group met July 18, 2002, at DBHS. The steps were reviewed for the Encounter Validation Study and two queries were presented to the group on the usage of invalid diagnoses found on encounters for fiscal year 2000 and 2001. The diagnoses presented required an additional 4th or 5th digit. A third query was presented that demonstrated diagnoses that were used as primary and ICD-9 CM indicates that the code can only be used as a secondary diagnosis. The Data Validation Work Group will meet on a quarterly basis.

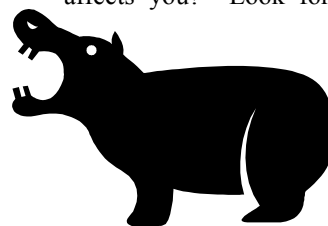## ADHS/DBHS Fraud & Abuse Work Group

On August 29, 2002, from 9:30 – 11:00 A.M. Behavioral Health Services will host the first quarterly BHS Fraud and Abuse Workgroup. The workgroup will be held at 2122 E. Highland, 3rd floor in the Fir conference room. Video conferencing will be available for those unable to make the trip. If you are interested in attending, please contact Michael Carter at (602) 553-9075 by August 9, 2002.

HIPAA in the Desert

The HIPAA Privacy goes into effect April 14, 2003. Do you know how this affects you? Look for this space next month.

Corrections From Previous Issues

No corrections